

## Section 5: Overall Assessment

Overall, how would you rate the service that AFS has given your company in the past year?

34		% Positive	% Neutral	% Negative	% Total	# Respondents	Difference: % Positive	Difference: % Negative
Ops	45	75%	15%	10%	100%	3,322	-2%	0%
Mnt	45	70%	17%	13%	100%	160	-7%	3%
RepSt	44	85%	10%	5%	100%	1,994	8%	-5%
Trng	43	79%	9%	12%	100%	288	2%	2%
AVG		77%	13%	10%	100%	1,441	0%	0%

